

Broken iPads

Steps & Instructions

Precautions

1. If the iPad is a blue-cased iPad that has a magnetic keyboard attached to it please make sure to locate it before you turn it in. If it is not turned in or found you will owe **\$95.00** for turning in incomplete district property.
2. If the charging block and cable are damaged it will be a **\$25.00** charge to receive a replacement.
3. If the blue-case was ever damaged (*e.g. Broken ribbon cable/magnets, charging port displaced from stress, keyboard cut up, etc.*) you will need to pay **\$95.00**.
4. Never try to take off the case due to further damage to the iPad being possible.
5. If you broke the iPad and continue to use it knowing that further damage is possible, then this will be considered purposeful damage and you will be held liable for the full cost of the iPad which is **\$330.00**.
6. If you are turning in your iPad in during the summer make sure to call **619-390-2600 x2677** between the hours of **7am-3:30pm**.

Cost Break Down

Parents/Guardians will be responsible for the following repair co-pays when the iPad is damaged:

- 1st incident in a school year: **\$20.00**
- 2nd incident in a school year: **\$50.00**
- 3rd or more incidents in a school year: Full cost of repairs, which average **\$199(each)** or if iPad unrepairable, full cost of iPad **\$330.00**.

<u>Description</u>	<u>Replacement Cost</u>
iPad	\$330.00
Power Cord and Charging Block	\$25.00
Keyboard Case	\$95.00
Generic Case(Flappy Case)	\$50.00



Steps

1. Call **619-390-2600 x2677** to report the incident and we will return your call between the hours of **7am-3:30pm (Mon-Fri)**.
2. Please prepare the proper amount of money based on the information that the tech gave you over the phone regarding offense charges.
3. Please bring the broken iPad and keyboard with you in order to receive the replacements.
4. The tech will hand you the replacement after the broken iPad and cash amount are received.
5. If you would like a letterhead receipt you can request one over the phone before arriving at the technology office or when you show up on site.